## **Informal Apology to Customer**

Hi [Recipient Name],

We're really sorry about the food poisoning incident during your recent visit. This is not the standard we aim for, and we are making sure it won't happen again.

We hope to have the chance to serve you safely next time.

Best,

[Your Name]

## Get more templates here:

https://www.lettersandtemplates.com/letters/apology-letter-for-food-poisoning