

Service Complaint Account Closure Letter

Subject: Account Closure Due to Unsatisfactory Service Experience

Dear Customer Service Manager,

After careful consideration and multiple attempts to resolve ongoing service issues, I have decided to close my account [Account Number] with your bank.

Over the past [Time Period], I have experienced repeated problems including excessive fees, poor customer service response times, and system outages that have disrupted my banking activities.

Despite raising these concerns through your official channels, the issues remain unresolved.

This decision was not made lightly, as I have been a customer for [Duration]. However, the consistent service problems have made it necessary for me to seek banking services elsewhere.

Please process the account closure immediately and provide a final statement. I will collect the remaining balance in person within the next week.

I hope you will take this feedback constructively to improve services for other customers.

Disappointedly,

[Your Name]

[Account Details]

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