

Customer Complaint Appeal Letter

Subject: Appeal Regarding Customer Complaint Resolution

Dear [Customer Service Manager's Name],

I am writing to appeal the resolution provided for our complaint dated [Complaint Date] regarding [Issue Description]. We feel that the resolution did not adequately address the situation.

We kindly request a re-evaluation of our complaint and propose a fair resolution that aligns with our initial concerns. Supporting documents are attached for your reference.

Thank you for your attention.

Sincerely,

[Your Name]

[Company Name]

[Contact Information]

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