

Subscription Cancellation Not Honored

Subject: Dispute of Charges After Subscription Cancellation

Dear [Credit Card Company] Disputes Team,

I am disputing recurring charges from [company name] that have continued to appear on my account despite my cancellation of the subscription service.

I originally subscribed to [service name] on [date] but cancelled my subscription on [cancellation date] by [method of cancellation]. Despite this cancellation, I have been charged on the following dates after my cancellation:

- [Date 1]: \$[amount]
- [Date 2]: \$[amount]
- [Date 3]: \$[amount]

Total disputed amount: \$[total]

I have confirmation of my cancellation in the form of [cancellation email/confirmation number/customer service reference number], which is enclosed with this letter. I contacted the merchant on [date] to request these charges be refunded, but they have [not responded/refused/claimed no record of cancellation].

These charges are unauthorized as they occurred after the termination of my subscription agreement. I am requesting that all charges made after [cancellation date] be reversed and credited back to my account.

Please investigate this matter and provide written notification of your findings and the resolution.

Thank you for your prompt assistance.

Best regards,

[Your Name]

[Account Number]

[Date]

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