

Follow Up Message to a Utility Company About Billing Complaint

Subject: Follow-Up on Incorrect Billing Issue

Dear Billing Department,

I am writing to follow up on my previous message sent on September 10th regarding the incorrect billing on my electricity account (#456789). To date, I have not received a response or correction to the billed amount.

I would greatly appreciate your prompt assistance in resolving this issue and confirming the correct payment amount. Please let me know if you require any documents or supporting evidence from my side.

Thank you for your time and cooperation.

Sincerely,

[Your Full Name]

[Account Number]

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