Friendly Email Response to Cancellation

Subject: Your Service Cancellation

Hi [Customer Name],

We received your request to cancel your [Service Name] subscription. We're sorry to see you leave!

If you have a moment, we'd love to know what prompted your decision.

Thank you for being with us, and we hope to serve you again in the future.

Best regards,

[Your Name]

[Company Name]

Get more templates here:

https://www.lettersandtemplates.com/letters/response-letter-to-cancellation-of-service