

Warranty replacement certificate for defective product

Subject: Warranty Replacement Certificate - Claim #[Claim Number]

Dear [Customer Name],

Following your warranty claim dated [Claim Date], we have completed our technical evaluation and determined that your [Product Name] qualifies for replacement under warranty terms.

Claim Summary:

- Original Product: [Model] - Serial: [Number]
- Issue Reported: [Brief Description]
- Claim Status: APPROVED for replacement
- Replacement Product: [Model] - Serial: [Number]

Your replacement unit carries the same warranty terms as the original product, with coverage continuing from the original purchase date. This replacement is provided at no charge as the defect falls within our warranty coverage.

The replacement product will be shipped to your registered address within 3-5 business days. Please return the defective unit using the prepaid shipping label included with your replacement.

We apologize for any inconvenience and appreciate your patience during this process.

Best regards,

[Name]

Warranty Claims Department

[Company Name]

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